



Principal LED Warranty Statement

Warranty Guidelines

Principal LED simplifies the lives of our customers by providing the highest quality LED solutions. If you encounter any issue with your purchase, call our Customer Service Team at (325) 227-4577 or visit us at P-LED.com.

Proof of purchase is required at the time of the warranty claim. This Limited Warranty only applies to the original purchaser at the time of the initial installation of the product and is non-transferable. This Limited Warranty is in effect for the Warranty Period of each product listed in the attached schedule. **This warranty is applicable to products purchased after January 1, 2019.**

Limited Product Warranty Policy

Principal LED's products are warranted to be free from defects for a period of ten (10) years from proof of purchase, unless otherwise noted in the attached schedule.

Principal LED will determine whether a product is defective with reasonable discretion with consideration given to the overall performance of the product. Principal LED will repair or replace the defective product at no charge if a product has been determined to be defective in its materials or workmanship. Principal LED reserves the right to use similar, new, repaired, or remanufactured product or parts as part of the Limited Product Warranty process. This shall be the customer's sole remedy with respect to any Principal LED products. The aggregate remedy for any claim shall not exceed the total amount of the purchase price for the defective product. The cost of labor or administration is not included under this Limited Product Warranty.

This Limited Product Warranty only applies to products properly installed by a licensed electrician in accordance with the instructions from Principal LED with reasonable indoor and outdoor usage of the product in commercial applications. Any defect in a product arising out of the product's unreasonable use shall not be covered by this Limited Warranty. For example, operating conditions of/for the product must not exceed temperatures or other exposures outside the range of the product's rated limits set by Principal LED. This Limited Warranty does not cover damage or failure caused in part by improper installation, use, operation, storage, maintenance, acts of God, extreme weather, lightning strikes, power surges, vandalism, general wear or aging, mechanical and power connections, or any circumstances that are not applicable to the reasonable use of the product. A product shall not be considered defective solely as a result of the failure of individual LED components contained in the product to emit light if the number of inoperable components is less than fifteen percent (15%) of the total number of LED components in the product.

This Limited Product Warranty is voided by the use of non-approved third-party controls, power supplies or any other manufacturer's components, or if the product is used outside of its intended applications or for the stated purpose or conditions for which it is designed, as stated in Principal LED's installation instructions.

Limited Labor Warranty Policy

Principal LED provides an additional 5-year Limited Labor Warranty unless otherwise noted in the attached schedule, provided the product warranty portion of the claim is legitimate. The Limited Labor Warranty covers up to \$500 maximum for LED products per location, regardless of sign size or number of units and covers up to \$100 maximum for power supplies per location, regardless of sign size or number of units.

Warranty Claims

1. For replacement/repair service of an alleged defective product under this Limited Warranty, the original purchaser must contact Principal LED for a Return Material Authorization (RMA) number and provide Principal LED with the original proof of purchase of the product. RMA numbers may be obtained by calling customer service at (325) 227-4577 or emailing RMARequest@p-led.com.
2. Once an RMA number is obtained, the alleged defective product shall be returned (at the customer's expense) directly to Principal LED or the location designated by Principal LED at the time the RMA is issued. The product must be returned within thirty (30) days of RMA issuance for the RMA to remain valid. All shipping boxes and packing slips must be marked with the valid RMA number.
3. If a solution for the alleged defective product is required immediately, the customer may order (at the customer's own expense) the replacement product required to solve the immediate issue from a Principal LED distributor.
 - a. If the customer purchases an immediate replacement of a product from Principal LED that is found to be defective and covered by this Limited Warranty, Principal LED will issue a credit for the replacement product and standard shipping.
 - b. If the product that is returned with the RMA is found to be a defective product and covered by this Limited Warranty, Principal LED will provide the remedy outlined in this Limited Warranty and any replacement product will be provided with standard shipping (free of charge).
4. If the product that is returned with the RMA is not found to be defective product by Principal LED, Principal LED will return the product to the customer at the customer's expense.

WARRANTIES ARE IN LIEU OF ANY OTHER WARRANTY, EXPRESSED OR IMPLIED, INCLUDING WITHOUT LIMITATION. TO THE EXTENT ANY IMPLIED WARRANTY IS REQUIRED BY LAW, IT IS LIMITED IN DURATION TO THE EXPRESS WARRANTY PERIOD IN THE SCHEDULE BELOW. NEITHER PRINCIPAL LED, LLC NOR ITS DISTRIBUTORS SHALL BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES OF ANY NATURE, INCLUDING WITHOUT LIMITATION, LOST REVENUES OR PROFITS, OR ANY OTHER DAMAGE WHETHER BASED IN CONTRACT, TORT, OR OTHERWISE.

Product and Labor Schedule

CHANNEL LETTER SOLUTIONS

Qwik Mod Series	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
Qwik Mod 1 (7100K)	PL-QM1-TW110-P	M-QMSX0-71	120 Months	60 Months
Qwik Mod 2 (7100K)	PL-QM2-TW150-P	M-QMDX0-71		
Qwik Mod 3 (7100K)	PL-QM3-TW200-P	M-QMTX0-71		
Qwik Mod 4 (7100K)	PL-QM4-TW260-P	M-QMQX0-71		
Qwik Mod 2 Red (625 nm)	PL-QM2-RD37-P	M-QMDX0-RD		
Qwik Mod 2 Green (525 nm)	PL-QM2-GR75-P	M-QMDX0-GR		
Qwik Mod 2 Blue (460 nm)	PL-QM2-BL17-P	M-QMDX0-BL		
Qwik Mod 3 Red (625 nm)	PL-QM3-RD51-P	M-QMTX0-RD		
Qwik Mod 3 Green (525 nm)	PL-QM3-GR129-P	M-QMTX0-GR		
Qwik Mod 3 Blue (460 nm)	PL-QM3-BL27-P	M-QMTX0-BL		

Street Fighter Series	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
Street Fighter Standard (3500K)	PL-OP2-SF3-P-WW	M-SFSX3-35	120 Months	60 Months
Street Fighter Standard (5000K)	PL-OP2-SF3-P-NW	M-SFSX3-50		
Street Fighter Standard (7000K)	PL-OP2-SF3-P-TW	M-SFSX3-70		
Street Fighter Standard (9000K)	PL-OP2-SF3-P-CW	M-SFSX3-90		
Street Fighter Plus (3500K)	PL-OP2-SF3-P-WW-CC	M-SFPX3-35		
Street Fighter Plus (5000K)	PL-OP2-SF3-P-NW-CC	M-SFPX3-50		
Street Fighter Plus (7000K)	PL-OP2-SF3-P-TW-CC	M-SFPX3-70		
Street Fighter Plus (9000K)	PL-OP2-SF3-P-CW-CC	M-SFPX3-90		
Street Fighter Red (625 nm)	PL-OP2-SC3-P-RD	M-SFCX3-RD		
Street Fighter Green (525 nm)	PL-OP2-SC3-P-GR	M-SFCX3-GR		
Street Fighter Blue (460 nm)	PL-OP2-SC3-P-BL	M-SFCX3-BL		
Street Fighter Orange (609 nm)	PL-OP2-SC3-P-OR	M-SFCX3-OR		
Street Fighter Heavyweight (3500K)	PL-OP2-HW3-P-WW	M-SFHW3-35		
Street Fighter Heavyweight (5000K)	PL-OP2-HW3-P-NW	M-SFHW3-50		
Street Fighter Heavyweight (7000K)	PL-OP2-HW3-P-TW	M-SFHW3-70		
Street Fighter Heavyweight (9000K)	PL-OP2-HW3-P-CW	M-SFHW3-90		
Street Fighter Middleweight (3500K)	PL-OP2-MW2-P-WW	M-SFMW2-35		
Street Fighter Middleweight (5000K)	PL-OP2-MW2-P-NW	M-SFMW2-50		
Street Fighter Middleweight (7000K)	PL-OP2-MW2-P-TW	M-SFMW2-70		
Street Fighter Middleweight (9000K)	PL-OP2-MW2-P-CW	M-SFMW2-90		
Street Fighter Mini (3500K)	PL-OP5-SF2-P-WW	M-SFMX2-35		
Street Fighter Mini (5000K)	PL-OP5-SF2-P-NW	M-SFMX2-50		
Street Fighter Mini (7000K)	PL-OP5-SF2-P-TW	M-SFMX2-70		
Street Fighter Mini (9000K)	PL-OP5-SF2-P-CW	M-SFMX2-90		
Street Fighter Mini Red (625 nm)	PL-OP5-SC2-P-RD	M-SFMC2-RD		
Street Fighter Mini Green (525 nm)	PL-OP5-SC2-P-GR	M-SFMC2-GR		
Street Fighter Mini Blue (460 nm)	PL-OP5-SC2-P-BL	M-SFMC2-BL		
Street Fighter RGB	PL-OP2-SC3-P-RGB	M-SFCX3-3C		
Street Fighter Pod (7000K)	PL-OP2-PD1-P-TW	M-SFPS1-70		
Street Fighter Pod HO (7000K)	PL-OP2-PD2-P-TW	M-SFPD2-70		

Fusion Freedom Series	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
Fusion Freedom (6500K)	PL-FS2-SW5-N	M-FFCL0-65	60 Months	60 Months
Fusion Freedom (7000K)	PL-FS2-TW5-N	M-FFFL0-70		
Fusion Freedom Red (625 nm)	PL-FS2-RD5-N	M-FFCX0-RD		
Fusion Freedom Green (525 nm)	PL-FS2-GR5-N	M-FFCX0-GR		
Fusion Freedom Blue (460 nm)	PL-FS2-BL5-N	M-FFCX0-BL		

CABINET SOLUTIONS

Tap Out Stik	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
Tap Out Stik Single-Sided (7000K)	PL-OP2-TO3-P/ ST-SS-XX-TW	B-TO-SXX-YYY70		
Tap Out Stik Double-Sided (7000K)	PL-OP2-TO3-P/ ST-DS-XX-TW <i>XX = Length</i>	B-TO-DXX-YYY70 <i>XX = No. of mods, YYY = Length</i>	120 Months	60 Months
Street Stik	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
Street Stik Single-Sided	PL-OP2-HW3-P/ ST-SS-XX-YY	B-SS-SXX-YYYZZ		
Street Stik Double-Sided	PL-OP2-HW3-P/ ST-DS-XX-YY	B-SS-DXX-YYYZZ	120 Months	60 Months
Street Stik HD Single-Sided	PL-OP2-HW3-P/ ST-SS-XX-YY	B-HD-SXX-YYYZZ		
Street Stik HD Double-Sided	PL-OP2-HW3-P/ ST-DS-XX-YY <i>XX = Length YY = NW, TW, CW</i>	B-HD-DXX-YYYZZ <i>XX = No. of mods, YYY = Length ZZ = NW, TW, CW</i>		
Qwik Stik	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
Qwik Stik Single-Sided (3100K)	PL-QS18-31-SS	B-QS-SDX-XXX31		
Qwik Stik Single-Sided (4300K)	PL-QS18-43-SS	B-QS-SDX-XXX43		
Qwik Stik Single-Sided (6300K)	PL-QS18-63-SS	B-QS-SDX-XXX63		
Qwik Stik Double-Sided (3100K)	PL-QS18-31-DS	B-QS-DDX-XXX31		
Qwik Stik Double-Sided (4300K)	PL-QS18-43-DS	B-QS-DDX-XXX43		
Qwik Stik Double-Sided (6300K)	PL-QS18-63-DS	B-QS-DDX-XXX63		
Qwik Stik Three-Sided (3100K)	PL-QS18-31-TS	B-QS-TSX-XXX31		
Qwik Stik Three-Sided (4300K)	PL-QS18-43-TS	B-QS-TSX-XXX43	60 Months	60 Months
Qwik Stik Three-Sided (6300K)	PL-QS18-63-TS	B-QS-TSX-XXX63		
Qwik Stik Shallow 360 (3100K)	PL-QS18-31-SH	B-QS-QSX-XXX31		
Qwik Stik Shallow 360 (4300K)	PL-QS18-43-SH	B-QS-QSX-XXX43		
Qwik Stik Shallow 360 (6000K)	PL-QS18-63-SH	B-QS-QSX-XXX63		
Qwik Stik Flat (3100K)	PL-QS12-31-FL	B-FL-500-XXX31		
Qwik Stik Flat (4300K)	PL-QS12-43-FL	B-FL-500-XXX43		
Qwik Stik Flat (6000K)	PL-QS12-63-FL	B-FL-500-XXX63		
		<i>XXX = Length</i>		

POWER SOLUTIONS

Class 2 Power Supplies	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
Universal 60W	PL-60-12-U	P-OH060-12-PL		
Threaded Universal 60W	PL-60-12-MU	P-OH060-12-PL-T		
Universal 120W	PL-120-12-U	P-OH120-12-PL		
Plastic Universal 60W*	PL-60-12-PCM-U	P-OH060-12-PL-P		
Universal 20W	PL-20-12-PCM-U	P-OH020-12-PL	60 Months	60 Months
Universal 36W	PL-36-12-PCM-U	P-OH036-12-PL		
Universal 96W	PL-96-24-U	P-OH096-24-PL		
Non-Class 2 Power Supplies			Product Warranty Duration	
264W*	PL-MV264-12	P-OH264-12-MW	60 Months	

*There is no labor warranty offered on this product.

POWER SOLUTIONS (CONTINUED)

RGB Control Systems	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
RGB Touch Controller	PL-CT-A02-A	P-C318	60 Months	60 Months
RGB Amplifier/Repeater	PL-GL-CT-B	P-A318		
RGB Receiving Controller	PL-T3-5A	P-C315		
RGB Remote Control	PL-T3M	P-C315-WR		
Single-Color Dimmer	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
Single-Color Dimmer	PL-CT-01-A-02	P-D118	60 Months	60 Months
Single Color Amplifier/Repeater	PL-GL-CT-G	P-A112		

CANOPY/DOWNLIGHT SOLUTIONS

Street Fighter Pod 3 Downlight Assembly	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
Street Fighter Pod 3 (5000K) 118"	PL-OP2-PD3-P/BW-118-NW	C-PD-44-11850-BW	120 Months	60 Months
Street Fighter Pod 3 (7000K) 118"	PL-OP2-PD3-P/BW-118-TW	C-PD-44-11870-BW		
Street Fighter Pod 3 (5000K) 59"	PL-OP2-PD3-P/BW-59-NW	C-PD-22-05950-BW		
Street Fighter Pod 3 (7000K) 59"	PL-OP2-PD3-P/BW-59-TW	C-PD-22-05970-BW		

BORDER SOLUTIONS

Street Wrap	UL Part Number	Part Number	Product Warranty Duration	Labor Warranty Duration
Street Wrap Gen 2	B-SR2-S00-09663	B-SR2-S00-09663	60 Months	60 Months
Street Wrap White (7000K)	PL-LE3-SC3-P-WH	B-SR-S30-10670		
Street Wrap Blue (460 nm)	PL-LE3-SC3-P-BL	B-SR-S30-106BL		
Street Wrap Green (525 nm)	PL-LE3-SC3-P-GR	B-SR-S30-106GR		
Street Wrap Red (625 nm)	PL-LE3-SC3-P-RD	B-SR-S30-106RD		
Street Wrap RGB	PL-LE3-SC3-P-RG	B-SR-S30-1044C		
Street Wrap Specialty	PL-LE3-SC3-P-SP	B-SR-S30-10670-SP		

LIGHT TAPE SOLUTIONS

Light Tape 300	UL Part Number	Part Number	Product Warranty Duration		
RGB	PL-LT1-RG1-X	M-LTYD3-3C	36 Months		
Red	PL-LT1-RD1-X	M-LTYD3-RD			
Amber	PL-LT1-AM1-X	M-LTYD3-AM			
Green	PL-LT1-GR1-X	M-LTYD3-GR			
Blue	PL-LT1-BL1-X	M-LTYD3-BL			
Warm White	PL-LT1-WW1-X	M-LTYD3-31			
Med. White	PL-LT1-MW1-X	M-LTYD3-43			
Pure White	PL-LT1-PW1-X	M-LTYD3-63			
Light Tape 600	Indoor UL Part Number	Outdoor UL Part Number	Indoor Part Number	Outdoor Part Number	Product Warranty Duration
RGB x 2	PL-LT1-RG3-N	PL-LT1-RG3-P	M-LTID6-3C	M-LTYD3-3C	36 Months
Red x 2		PL-LT1-RD2-P		M-LTYD6-RD	
Warm White x 2	PL-LT1-WW2-N		M-LTID6-31		
Med. White x 2	PL-LT1-MW2-N		M-LTID6-43		
Pure White x 2	PL-LT1-PW2-N	PL-LT1-PW2-P	M-LTID6-63	M-LTYD6-63	

 P-LED.com

 (325) 227-4577

 3490 Venture Drive, San Angelo, Texas 76905

 info@p-led.com